



September 17, 2009

Dr. Peter Arrowsmith
Arrowsmith Eye Institute
210 25th Avenue North, 9th Floor
Nashville, TN 37203

Dear Dr. Arrowsmith:

I wanted to write and thank you and your staff for the extraordinary care you gave me last Friday. When I woke up on Saturday morning I could see clearly for the first time since around seventh grade.

Courtney, Carrie and Todd were extremely thorough in all the eye exams and tests that were done that morning. They gave me great confidence that they were giving you the information you needed to enhance my vision as much as possible.

Steve was easy to deal with and almost made the pain for the procedure pleasurable. Dee was cheerful and a delight to work with.

Caitlyn put me at ease before the procedure. Like Courtney before her, she went over everything that would happen during the procedure. She made sure that I knew exactly what to expect and prepared me for what could have been a particularly nerve-wracking time.

You, Courtney and Thor made it so that I can see clearly without glasses. I was comfortable during the procedure itself. I was never worried or concerned for my vision. That is a tribute to your calming presence and to your staff's preparation.

I would tell anyone who is considering LASIK to see you. I am fortunate that Dr. Tomsik recommended you.

Thank you again and please pass along my sentiments to your staff.

